

MCMAC Meeting Minutes
April 6, 2005
10:00 AM – 3:00 PM

Attendees: Anne Barker, Pat Danner, Pat Gregory, Terri Austin, Becky Kiel, Jennifer Dodillet, Craig Kubic, Liz MacDonald, Genie McKee, Tom Schultz, Stephanie Tolson, Bill Wibbing.

Next Meeting Scheduled: June 8, 2005 3:30 PM

Statewide Approval Plan Trials

Evaluations

The group spent time reviewing Statewide Approval Plan Trial participant's evaluations. The evaluations indicated an even split between YBP and Blackwell's book services. However, both Craig (Midwestern Baptist Theological Seminary) and Becky Kiel (Cottey College) conveyed a great deal of concern about Blackwell's level of service. Both have had negative experiences with Blackwell's customer service.

Report to the Executive Committee

Bill Wibbing (Wash U) reported on MCMAC's recommendation to the Executive Committee. He reported that the Committee accepted the recommendation and agreed that we should move forward with the process of either requesting bids or rfps from both YBP and Blackwells. Pat Gregory (St. Louis University) suggested that we entertain submissions from Midwest Library Service as well. She pointed out that Midwest is the primary vendor for St. Louis University and that they should at least be given an opportunity to get the business.

The next step in the will be a meeting with George Rickerson to discuss the bid/rfp process.

Comments/Suggestions for next steps

- Terri Austin (MCO) made several suggestions about things to be sure to consider sure to ask of the vendors:
 - Ask what the first fill rate is
 - Ask what the staffing level for customer service is.
 - Ask if MOBIUS could be assigned its own customer service rep.
 - Performance standards for each vendor should be built into the contract
 - There should be a timeframe for implementation and delivery of products and services
 - There should be a breach of contract clause
 - Terri explained the difference between the bid process and the RFP. She explained that the bid process was a list of requirements, as well as those things that would be "nice to have," whereas and RFP is based on a point system.
 - Two dates should be identified—the award date and the implementation date.
 - There should be a participation agreement developed for MOBIUS members to sign in order to participate in the "Smart Buying Plan"
- Stephanie Tolson (St. Charles Community College)
 - Need to be sure % discounts are the same as Baker & Taylor
- Genie McKee (Maryville) suggested we use Bill's verbiage and call the Statewide Approval Plan the "Smart Buying Plan" –all were in agreement.
- Bill Wibbing suggested that if vendors choose to respond to RFPs in person, the meeting should be open to all.

Selector List

Liz MacDonald distributed an excel spreadsheet with a list of selectors she had collected since the last MCMAC meeting. She asked for any comments or suggestions regarding the list. Several committee members asked that the list be distributed electronically in order to make additions and/or changes. Liz agreed to redistribute and reorganize the list and eventually post it in the MCMAC folder.

MOBIUS User's Conference

MCMAC will sponsor a session on OCLC's new web-based collection analysis tool. The product manager (Glenda Lammers) and the Senior Library Services Consultant for Major Programs (Paul Cappuzzello) will be presenting.

Sandy Westall from III was unable to commit to a session for the User's conference.

Other Business

Bill Wibbing announced he would not be staying on as co-chair of MCMAC after July and asked the membership of the committee to consider taking his place. Becky Keil expressed that she would be interested.

Bill asked the members of the committee to express any ideas they had for issues/projects the committee would like to address. The following topics were discussed:

- Periodicals—come up with an objective for which aspects of periodicals we want to address. This led to a discussion about storage.
- Storage—Many ideas were exchanged on this topic i.e. last copy retention, depositories, weeding policies, etc. Missouri Collection Development and Reference Services (MCDRSC) are looking into many of these issues. Three action items came from this discussion:
 - A targeted effort to communicate and cooperate with MCDRSC in order to more effectively reach storage goals and avoid duplication of effort between groups.
 - Pat Gregory suggested a survey to determine who in the state might be facing storage issues to determine the breadth of the problem. All agreed this would be a good next step.
 - All agreed that the committee would be in a good position to develop a policy on last copy retention.
- Would like to have a place on the MCO website (possibly in the MCMAC folder) to post searchable deselection lists.
- Streaming video
 - Sound and video stored on one server
- Collection Analysis

Meeting closed at 2:50