



Agenda/Minutes of the ARTHUR Public Service Meeting

Columbia College
Lincoln University
Missouri State Library
Stephens College
Westminster College
William Woods University

ARTHUR Public Service
Meeting
February 18, 2011, 2:00 pm,
at William Woods University - Dulany Library

Members Present:

Lucia D'Agostino Jill Mahoney Lois Marshall Sarah Irwin Nina Stawski (Chair) Kat Barden (Secretary)	Columbia College William Woods University Lincoln University Missouri State Library Stephens College Westminster College
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Members Absent:

none	n.a.
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Guests or Proxies Present:

none	n.a.
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1. Call to order and introductions at 2:00 pm.
2. Approval of minutes of January 4, 2011, written by Sarah Irwin, were approved online January 11, 2011.
3. Adoption of the agenda
New business will be addressed first as this covers the important new directives to the APS Committee from the Arthur Directors. New Business is expected to be brief but important. It is expected that Old Business, dealing with the All Arthur Catalog redesign, will take a majority of the meeting time slot as numerous tweaks to the catalog need to be discussed.
4. New Business
The committee discussed the Directors' minutes--predominantly the MOBIUS logo redesign directives. A sub-committee of Lucia and Nina volunteered to work with the MCO office on the logo redesign. Both work in Columbia and could easily attend any in-person meetings at MCO. Arthur Public Service members will feed ideas to them for report to the Logo Task Force if needed.



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MOBIUS Logo

The Arthur Directors are asking for these guidelines to be followed for the logo redesign. 1. Create two options: one with the medieval theme and one without. 2. Keep the name Arthur. 3. Keep "A MOBIUS Library Catalog" in the logo. Additionally, the Directors decided that the APS Committee will work with the MOBIUS staff on this project. The APS Committee will make a final recommendation to the Directors, but will also present all the options to the Directors. It was also mentioned by others outside of the APS Committee, that part of the problem with the old logo was its fuzzy quality and scalability issues. As a fall back option, that logo could perhaps be cleaned up if it were ever needed.

The Directors have asked the APS Committee to create a survey, targeting students, staff and faculty, for when the new catalog is up and staging ready. The Directors initially considered two surveys, one for staff and one for students, but ultimately one survey was decided upon. The APS Committee discussed two issues in the creation of the survey; it would have to be broad in nature as no one taking a survey would be willing to comment on the catalog redesign page by page, also there were questions about whether the survey could be completed in time for students or student workers to take the survey as the redesign may fall too close to the end of the semester. Jill will help design the survey using Survey Monkey. This will need to happen before finals to get maximum response.

5. Unfinished Business

Corrections to the all Arthur website / catalog redesign:

Please ask Jessica to remove "Course Reserve" off the search option box on the right side.

Remove the word "college" in the footer so that it reads, "Central Missouri Libraries." Inquire whether names are unbreakable links in the footer; depending on the computer you are on, the wrap breaks at inconvenient places, with the example of Westminster on one line and Library on the next.

Also, with the footer we sometimes see purple. Could the coding be adjusted to make that be blue?

Add MOBIUS links on appropriate pages, and also the MOBIUS logo on the upper right corner, and the Search Options box to all pertinent pages. We like the Search History drop down in the upper right corner but are not sure how that will work



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spacing wise with the MOBIUS logo.

Check footer links, as for example, "Missouri State Library" returns to Stephens College website and there are other linking anomalies.

Change the tab label from "Millennium Web Catalog" to "Arthur Catalog."

Search results:

Two features that were universally liked were the "Browse nearby" feature and the icons for different formats/media.

We would like to see the "Resources" box re-aligned to the right under the Search Options box, temporarily, until the Directors decide if they want to keep it.

Several items that need to be referred to the Directors for consideration involve Arthur's relation to WebBridge and the existence of plugins that automatically appear in the redesigned catalog based upon that relationship.

Inquiry, does the "Search by call number" search Dewey and Library of Congress?

Inquiry, does the "Search nearby" integrate LC/Dewey?

The ability to "Request" an item is not live yet on the Arthur :2082 website.

The committee members spent a considerable amount of time dealing with definitions of "Bag" vs "List" differences, including whether we want to actually change the words. Some of this may be up to the Directors as, for example, the decision to keep the "Lists" function is up to them. It was decided that these terms could be further defined or addressed in the FAQ at a later time.

There is a problem with the All Arthur catalog where the default search is currently "Lincoln" but should be "All Arthur Collections."

The "Help" link—how do we edit its content? Some of the help features in the blue bar do not pertain to some or all Arthur Libraries, for example: "Fee" payment is not applicable to all institutions, nor is pay by credit card. We will ask Jessica how to change this.

The ability to search MOBIUS should be a constant on all results item pages. APS would like a link on every appropriate page but especially on the results, bib. records, and item records pages.

For the bibliographic records at results, there is the word "Copies" in yellow font for the item level location. The committee feels that the text is extraneous and wonders if it is suppressible?



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There are a number of issues with ebooks. The item level "access" to ebooks does not ask which copy at which location to retrieve and is unclear and may be confusing to patrons. The results page of a search, lists the words/links, "Request," "Website" and "More" for ebooks. It is not until you tunnel into the item level from "More" that you can actually see the URLs for each library's ebook access. We will ask Jessica what can be deleted and how to clarify ebook access for the patron.

APS would like to change the link "Return to browse" which should read "Return to results."

Questions for Directors

(The issues below that the Directors must make decisions about are more carefully laid out in the Update document on the Arthur Public Services web page on the MCO site between the agenda and the minutes. You will see, in the Update document, which decisions Jessica is asking for, and additionally what issues the APS committee is looking to the Directors to resolve. If you need to compare the Arthur web page at :2082 to the canned WebPac Pro you can see that out-of-the-box version at <http://mcotrain.umsystem.edu> or at <http://mcotrain.umsystem.edu:2082>).

Some of Jessica's questions to the APS Committee must be put to the Arthur Directors because they are questions that are broader than the all Arthur catalog and will ultimately affect both the scoped and unscoped catalogs. Some of the decisions are due to our ties to WebBridge and some have to do with how each Director will want their own Library's Arthur webpage to look and function. Apparently some of the decisions that are made about the scoped individual library's pages will conversely affect the all Arthur webpages as some changes are across-the-board changes. See the Update document for the full text of Jessica's questions.

Some of the questions from Jessica deal with the scoped catalogs in regard to logos and linking. Other questions deal with features that the new redesign offers that were not formerly available, and whether they should be enabled.

Some new features have been activated by default. Should any of these be removed as they are now current on the catalog? They are as follows:

- A resource table on the search results and bibl. display
- My Lists feature

- Allow patrons to change their hold locations for items not in transit

- Allow patrons to modify their information online (email address, phone number). Should they be able to modify some information or no information?



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Custom features that the APS Committee asked to see enabled were these:

Search Toolbar plugin (YES)

Search results in Right Results Heading and Page title (YES)

As Jessica Hammond's plate is full with redesigns for other clusters, Nina will share the above changes with Jessica before the approved minutes come out and before the Directors meet on March 18, 2011, so that valuable time will not be lost and so that we might be able to produce a survey if the redesign can be ready and staged after the Directors meet.

Events /happenings in Public Service for Arthur Libraries:

William Woods – new circulation counter

Columbia College—reopened pool of applicants for assistant director, possibly hired by 2nd weekend of April

Westminster College—IL2GO on demand assistance, YOUT^h in Rwanda Partnership, and new Reflect & Reconnect space for meditation on 3rd floor

Lincoln—XBOX & Wii in study rooms, Skype room, lactation room partnering with WIC/refrigerator

The next Arthur Public Services meeting will be called as needed, based upon progress with the catalog redesign, logo development, a completed catalog for the survey design, and any further directives from the Arthur Directors Committee.

6. Adjourn Meeting at 4:15 pm

7. Edited by APS, submitted by Kathryn Barden.