**Submitted by:** Joanna DeYoung (Lindenwood University), Chair

**Committee Members**: Joanna DeYoung, 2017-2019, Library Acquisitions Coordinator, Lindenwood University; Steve Strohl, MOBIUS Organizer, Associate Director, Member Services, MOBIUS; Ellen Dickman, Board Member, Director Learning Resources Center, Logan University; Renee Brumett, 2018-2020, Electronic Resources Librarian, Springfield-Green County Library District; Melissa Hopkins, 2017-2019, Library Director, Mineral Area College; Joshua Lambert, 2018-2020, Head of Access Services, Missouri State University; Susan Swogger, 2018-2020, Distance Support Librarian, A.T. Still University; Donna Bacon, Ex-Officio, Executive Director, MOBIUS.

**This annual report covers tasks and activities undertaken during the period July 1, 2018 through May 31, 2019.**

The 2018-19 ILS Software & Services Committee focused on discussing timely and helpful updates for the membership about integral, technical next steps MCO is taking with Innovative to ensure all aspects of our ILS contract can be fully utilized by member libraries. Specific discussions around server migrations, requirements related to agency and linked data have been frequent. The membership list has been receiving updates as exciting steps are taken and following this annual conference, can expect a survey from the committee seeking to explore training needs and preferred methods for learning tasks essential to dynamic use of the modules in Sierra and services provided by our current ILS contract. The committee continues to act as a resource for questions and issues related to software and services available with our contract with Innovative and available via the listserv.

Meeting Date: August 21, 2018

1. ILS Concerns:
2. Committee discussion around external API integration with INN-reach which has been developing but is not fully functional for any users at this time. Additionally, MOBIUS policy requires an Innovative system for members.
3. Updates are desired on where we stand with progress towards Linked Data. Agency must happen first per Donna and Steve.
4. Concerns about Encore were raised and Donna spoke about Strategic Partnership Initiative with Innovative and MSU is interested in those conversations.
5. SSO authentication methods are changing and how the new experiences work with Innovative products is a question for several libraries represented by this committee. Donna and Steve will remind folks about participating in Idea Lab
6. ILS software/offerings discussion
7. ERM is making progress and we will hear more
8. Other products can be installed when requested (Proxy Server, Link Resolver, Decision Center were named as products many have other contracts for)
9. Training needs?
10. MOBIUS can train as needed in a variety of styles
11. This needs to be promoted more.
12. We will work on a survey for the membership about training needs.

Meeting Date: February 4, 2019

1. Updates on Agency: fixes are coming that will lead to Agency model for stats
2. Updates on Linked Data: Once Agency is completed, Linked Data should move forward quickly
3. Updates on Encore: as the issues with the Encore iterations are being navigated, MOBIUS is looking at III’s Next Generation discovery tool and feedback is desired. Steve and Donna can share the recorded webinars. Also INN-Reach needs new architecture and we are getting more information about that through Donna.
4. New Business:
5. Sever Migration schedule is out and shared
6. ALA Midwinter update: per Donna’s meeting with Innovative, they will share new product offerings at mid-March membership meeting.
7. Any updates on API integration with INN-Reach? Nothing to report so far
8. CALS implementation has begun
9. We propose a list of trainings MOBIUS has done in the past two years be gathered as a way to gauge what members are asking for, training-wise.

Meeting Date: May 17, 2019

1. Open slot on the committee will be filled by the Board in June since it is close to the new members being appointed through natural term cycles.
2. Server Migration Updates: they went fairly well but not without some extra discussion with Innovative at times.
3. Updates on Agency: the project plan for each server will be discussed with Innovative mid-June.
4. Discussion around Resource Sharing 3.2 will include coding for a patch we have been running.
5. Other Updates:
6. St. Louis County Library is going live on INN-Reach in mid-June after the annual conference.
7. Central Arkansas Library will go live mid-August, some courier issues still need settling though, membership should be aware.
8. ILS software trends
9. IUG had a lot of talk of what’s next.
10. Inspire is new architecture and looks good.
11. Knowing more about the timeline for what is coming is desired by the membership.
12. Donna will say more at the annual conference.
13. Invitation to review and edit or comment on potential survey questions in a document shared by Steve. The intention of the committee is to have the survey sent out to the membership in mid-June.

**Date of last meeting:** May 17, 2019

**Recommendations to Board of Directors:**  None

**Action Items Completed:** Creation of survey to solicit feedback on training sessions desired by MOBIUS members.

**Action Items In-progress/Pending:**

1. Compiling feedback from survey that will be sent to membership in June 2019.
2. Working with MCO staff to facilitate meeting the need for training desired by the membership.