# MOBIUS
# Annual Report

## FY2010-2011 Annual Report

The FY2011 fiscal year was a lot of "firsts" for MOBIUS. We started our first full year as a not-for-profit organization on July 1, 2010. We received our 501(c)(3) tax exempt status shortly thereafter. Most of the Fall was spent continuing our reorganization efforts, including opening our first bank account, approving our first investment policy and hiring our first investment firm, choosing our first accounting firm, migrating our finances from the University of Missouri system to our first accounting system and surviving a very successful first audit. Our auditors informed us that 90% of MOBIUS funds go towards programs and services for our Members leaving only 10% towards administrative costs. We were very excited to learn that we have been able to manage your money so wisely. MLNC assisted us with our financial migration from UM to our QuickBooks Enterprise system during our first year. We greatly appreciate the assistance we received from them.

MOBIUS Headquarters also moved into new offices in November 2010. We gained considerable space but were able to save money by doing so. Since we are no longer part of the UM System, we had to implement our own network, internet service, and security. We negotiated a contract with UM System to allow us to keep our servers at the UM Data Center. The contract also included HR services so that staff would remain UM employees.

On May 1, 2010 the MOBIUS Board of Directors hired me as the permanent Executive Director of MOBIUS. I was excited to accept and eager to continue moving our organization forward. I continued my work recruiting new MOBIUS members and creating new partnerships with libraries. Wilson's Creek National Battlefield Library became our first library to host their collection on the MOBIUS Union Catalog. Their collection does not circulate but their library is open to the public. This gives them more visibility for their collection and is one of our first steps in creating a Missouri Union Catalog that reveals the rich collections available in Missouri libraries.

Christian County Library and Camden County Library also announced they would be joining MOBIUS. They will be going live as full members during the next fiscal year. We are exploring connecting libraries that use non-Innovative automation systems to the MOBIUS Union Catalog and hope to have a pilot project in place next year.

MOBIUS responded to an RFI from the Missouri Public Library Automation Task Force in an effort to assist the public libraries in creating a consortium to promote resource sharing. This is an ongoing task force that we are hoping to be able to work with in the future.

## MOBIUS
LINKING MISSOURI'S LIBRARIES

# MOBIUS
# Annual Report

Another exciting project for MOBIUS this year was our implementation of Evergreen, an open-source ILS, for Poplar Bluff Public Library.  This is a new service for MOBIUS and one in which we found the perfect partner.   MOBIUS contracted with Equinox to assist us with their migration and training on a very tight timeframe, but we all made it work.   Poplar Bluff's collections are not on the Union Catalog at this time but we hope will be in the future.

The MOBIUS Annual Conference held in June, 2011 was a resounding success.  Once again the Missouri State Library awarded MOBIUS a grant to assist with funding for the conference.  338 staff attended and 12 vendors displayed in the exhibit area.  Our Keynote speaker this year was Meredith Farkas who talked to us about creating lasting change in libraries.  64 staff attended 4 training work-shops held on the last day.  MOBIUS partnered with the Missouri State Library to offer a training session on Parliamentary Procedure, our most popular session.

The staff of MOBIUS accomplished many projects this past year as well as implemented several products for our member libraries.   Some of the completed projects include:

- As part of our Conference grant we received a laptop lab for training

- Migrated Bridges, Towers and WILO servers from SUN to Dell Linux

- Upgraded all Millennium servers to Release 2009B

- Discontinued the use of the Millennium Training Server

- Completed the redesign of Arthur and Archway Catalogs

- William Woods University, Columbia College, Midwestern Baptist Theological Seminary and St. Charles Community College beta tested Encore 4.1

- Began using Git, repository software that allows webpac collaboration with those libraries who want to assist with the redesign of their catalogs

- Added the ability to add QR codes to the catalogs.  Rockhurst University was the first to implement this feature.

- Began Cluster catalog logo redesign project.

- Renewed a 3 year contract with 1st Choice for courier service.

# MOBIUS
LINKING MISSOURI'S LIBRARIES

# Annual Report

## TICKETS BY INSTITUTION

| Institution | Opened | Closed |
|---|---|---|
| Assemblies of God Theological Seminary | 3 | 3 |
| Avila University | 47 | 41 |
| Baptist Bible College | 25 | 23 |
| Central Methodist University | 13 | 12 |
| Columbia College | 88 | 83 |
| Conception Abbey & Seminary College | 17 | 21 |
| Cottey College | 17 | 14 |
| Covenant Theological Seminary | 10 | 8 |
| Crowder College | 19 | 19 |
| Culver-Stockton College | 13 | 11 |
| Drury University | 68 | 68 |
| East Central College | 15 | 14 |
| Fontbonne University | 108 | 109 |
| Forest Institute of Professional Psychology | 141 | 141 |
| Hannibal-LaGrange College | 147 | 146 |
| Harris-Stowe State University | 8 | 7 |
| Jefferson College | 63 | 63 |
| Kansas City Art Institute | 11 | 11 |
| Kenrick-Glennon Seminary | 3 | 1 |
| Kirksville College of Osteopathic Medicine | 23 | 25 |
| Lincoln University | 15 | 16 |
| Lindenwood University | 210 | 212 |
| Linn State Technical College | 27 | 28 |
| Logan College of Chiropractic | 82 | 83 |
| Maryville University | 14 | 17 |
| Metropolitan Community Colleges | 38 | 36 |
| Midwestern Baptist Theological Seminary | 36 | 30 |
| Mineral Area College | 107 | 107 |
| Missouri Baptist University | 41 | 39 |
| Missouri River Regional Library | 2 | 2 |
| Missouri Southern State University | 109 | 106 |
| Missouri State Library | 23 | 22 |

Implementations Completed:

• Millennium Scheduler was installed on each server and is now used to assist the Help Desk staff with most record loads.  Scheduler allows more frequent loads since these are now scheduled during the overnight hours.

• Summon was implemented for the University of Missouri-Columbia, UMKC, and MS&T.

• Circa Inventory was installed at Westminster College and St. Louis Community College. Circa Inventory allows inventory to be conducted in real-time using a wireless device.

• Quest purchased a genre index for their cluster catalog.

• Both Quest and Lance purchased additional user licenses.

• MERLIN purchased additional review files.

Our year was a flurry of activity as we finalized our transition to a nonprofit  and positioned ourselves for the future.   Due to our active and committed membership, MOBIUS is a financially healthy and thriving organization.  The next several years will see MOBIUS grow with new members and new initiatives.  As we wrapped up this past fiscal year, we realized that together we had accomplished a tremendous amount and that by continuing together we can accomplish even more.

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MOBIUS
LINKING MISSOURI'S LIBRARIES

## TICKETS BY INSTITUTION (CONTINUED)

| Institution | Opened | Closed |
|---|---|---|
| Missouri State University | 184 | 185 |
| Missouri University of Science & Technology | 280 | 301 |
| Missouri Valley College | 4 | 4 |
| Missouri Western State University | 126 | 130 |
| Moberly Area Community College | 20 | 20 |
| North Central Missouri College | 28 | 28 |
| Northwest Missouri State University | 92 | 88 |
| Ozarks Technical Community College | 55 | 55 |
| Rockhurst University | 17 | 16 |
| Saint Louis University | 2 | 2 |
| Saint Paul School of Theology | 9 | 9 |
| Southeast Missouri State University | 80 | 78 |
| Southwest Baptist University | 109 | 108 |
| Springfield-Greene County Library | 35 | 35 |
| St Charles Community College | 36 | 33 |
| St Louis College of Pharmacy | 22 | 19 |
| St Louis Community College | 73 | 71 |
| State Fair Community College | 11 | 12 |
| Stephens College | 16 | 17 |
| Three Rivers Community College | 110 | 109 |
| Truman State University | 55 | 51 |
| University of Central Missouri | 54 | 54 |
| University of Missouri - Columbia | 283 | 292 |
| University of Missouri - Kansas City | 331 | 351 |
| University of Missouri - St Louis | 207 | 209 |
| Washington University | 27 | 30 |
| Webster University/Eden Theological Seminary | 2 | 2 |
| Westminster College | 7 | 9 |
| William Jewell College | 15 | 16 |
| William Woods University | 26 | 23 |

## Ticket Breakdown by Queue

| | Emerg-ency | General | Implement-ation | Quotes | Record Load | Scheduler | Security | Training | Web Services |
|---|---|---|---|---|---|---|---|---|---|
| Open | 33 | 1596 | 38 | 9 | 4378 | 1205 | 1 | 5 | 264 |
| Closed | 32 | 1567 | 38 | 12 | 4382 | 1206 | 0 | 5 | 257 |

## Ticket Breakdown by Month

| | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Open | 536 | 704 | 682 | 599 | 508 | 474 | 590 | 582 | 735 | 714 | 697 | 708 |
| Closed | 525 | 687 | 693 | 562 | 527 | 498 | 555 | 578 | 728 | 742 | 685 | 719 |

### Tickets Opened FY10-11 by Queue
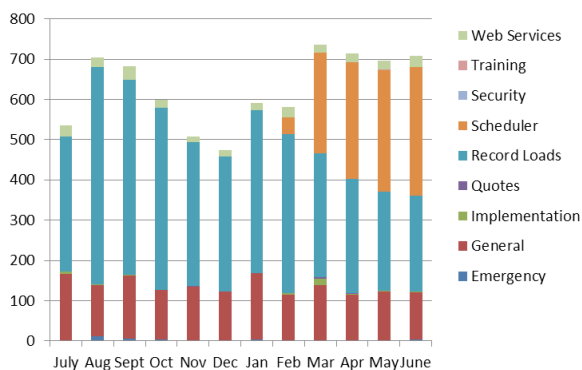


### Tickets Closed FY10-11 by Queue
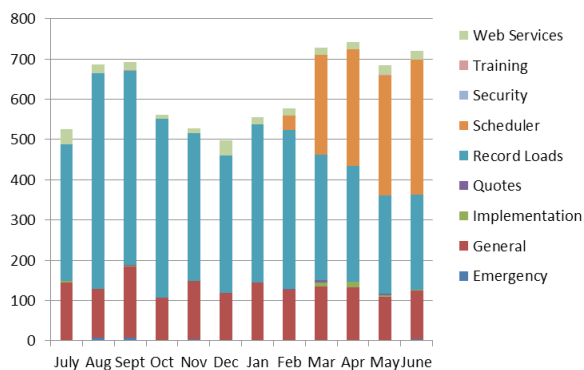


*In FY2010-2011, the MOBIUS Help Desk opened 7529 tickets and closed 7499.*

MOBIUS
LINKING MISSOURI'S LIBRARIES

# MOBIUS
# Annual Report

## Financial Statement

|  | FY 2008-2009 | FY 2009-2010 | FY 2010-2011 |
|---|---|---|---|
| Revenues | $3,839,897 | $3,999,178 | $4,745,773 |
| Expenses | $3,581,878 | $3,969,934 | $4,405,347 |

## Borrowing

|  | FY 2008-2009 | FY 2009-2010 | FY 2010-2011 |
|---|---|---|---|
| Intra-Cluster Borrowing | 85,028 | 70,720 | 71,705 |
| MOBIUS Borrowing | 128,443 | 146,972 | 149,621 |
| Total Borrowing | 213,471 | 217,692 | 221,326 |

## Unique Holdings

|  |  |
|---|---|
| Titles held by 1 library | 5,822,881 |
| Titles held by 2 or more libraries | 2,831,238 |
| Total | 8,654,119 |
| % of Unique Holdings | 67.28% |

## Help Desk

|  | FY 2008-2009 | FY 2009-2010 | FY 2010-2011 |
|---|---|---|---|
| Tickets Opened | 1,929 | 1,700 | 1,946 |
| Tickets Closed | 1,909 | 1,691 | 1,911 |

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