

# MOBIUS NEWS LINK

Vol.2, No. 3

Information about MOBIUS and the Common Library Platform Project



▶ MISSOURI CONSORTIUM OFFICE VISITS  
**UM Libraries Depository  
Module 2 (U2)**

**MOBIUS**  
LINKING MISSOURI'S LIBRARIES

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Fall/Winter 2008 NEWS

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**MESSAGE FROM THE MOBIUS EXECUTIVE DIRECTOR:**

Welcome to the Fall/Winter edition of *News Link*, your guide to developments about MOBIUS and the Common Library Platform (CLP) project. The past few months have been exciting for MOBIUS. Inside this issue you'll find a number of interesting articles including features on two of our member institutions: the University of Central Missouri and Covenant Theological Seminary. You'll also find highlights on new technologies to the Consortium Office as well as updates from a few of our committees and on the Consortium Office recent visit to UM Libraries Depository Module 2 (U2).

Thank you for your continued support; I hope you enjoy all this issue has to offer.

Beth Fisher,  
Executive Director

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# MOBIUS CONSORTIUM OFFICE WELCOMES NEW TECHNOLOGIES

**The MOBIUS Consortium Office (MCO)** recently welcomed two new programs that improve its efficiency and communication efforts—Adobe Connect and Microsoft SharePoint.

According to Justin Hopkins, Internet Applications Specialist for the consortium, Adobe Connect will be used to host meetings for MOBIUS Advisory Committees, MOBIUS Task Forces and training workshops.

“With Adobe Connect, presenters can share and edit documents and demonstrate software applications in real time and use other collaboration tools along with live voice and video,” said Hopkins. “It will allow the MCO to offer online training, meetings and one-on-one support to members with only the use of a Web browser.”

“[Adobe Connect] will allow the MCO to offer online training, committee meetings and one-on-one support to members with only the use of a web browser.”

— Justin Hopkins.  
*Internet Applications Specialist  
for the consortium,*

The second program, Microsoft SharePoint, is a browser-based collaboration and document management platform. The software can be used to host Web sites that access shared workspaces and documents, as well as specialized applications like wikis and blogs from browsers. SharePoint also has the ability to manage historical versions, allows users to be alerted to changes to a given document and integrates well with other Microsoft products, such as Outlook 2007.

MCO hopes to roll out SharePoint access to committees and task forces incrementally over the next several months.



MOLLIE DINWIDDIE

## MEMBER FOCUS: **University of Central Missouri**

**Ten years ago** next March, a human chain called the Book Brigade was formed to symbolically move a library. Thus, the James C. Kirkpatrick Library began with 10 volumes of the Official Manual, State of Missouri, a book compiled during the long-time Warrensburg resident's tenure as Missouri Secretary of State from 1965 to 1985. The library now serves the students, faculty and staff of the University of Central Missouri. With 200,000 square feet of floor space and a "footprint" the size of a football field, the state-of-the-art facility provides its users with extensive informational resources and instructional services.



Dr. Pal Rao served as Dean of Library Services from 1987 – 2003, leaving to become Dean of University Libraries at Wichita State University. Mollie Dinwiddie, Director of Technical Services, was named Interim Dean. In 2006, after a national search, Mollie was named Dean of Library Services and has served in that role since then.

Along with other state library leaders, Dr. Rao was instrumental in the adoption of a common library platform for the state's academic libraries. Central went live with the WebPAC and circulation modules in December 2001; INN-Reach was implemented in 2002. Since that time, Central has loaned an average of 5,035 items per year and has borrowed an average of 3,113 items per year.



"The impact of the MOBIUS collaborative effort to serve Missouri's citizens is priceless," said Dinwiddie. "I am still amazed at how well libraries in Missouri came together to develop a system that has been so successful. It is an outstanding example of cooperation that many outside the library community might aspire to emulate."

Central's students, faculty, and staff have certainly benefited from the vision that Pal Rao and others shared.

#### RELATED LINK:

University of Central Missouri Library  
<http://library.ucmo.edu/>



JIM PAKALA

# MEMBER FOCUS: Covenant Theological Seminary

“Covenant Theological Seminary loves MOBIUS and considers it the most exciting tangible development in the Library’s 52-year history, apart from building projects in 1975 and 2000,” said Jim Pakala, library director for Covenant.

exegetical theology and educational ministries, with two new programs to focus on religion and culture and on worship and music, developed to succeed its less-focused master’s in theological studies. Postgraduate programs offered include the master’s in theology and doctor of ministry. Covenant also has a graduate certificate program, continuing education and, most recently, Covenant Worldwide, a free online version of many courses that has attracted significant international attention.



Founded in 1956, the Seminary is the only official graduate-level institution of the Presbyterian Church in America, which has Covenant College in Lookout Mountain, TN. In the 1950s both schools were in St. Louis or, more specifically, Creve Coeur. Recent acquisition of 10 acres contiguous with the campus gave the institution a foothold in Town and Country, Missouri as well. The Seminary is a member of the MOBIUS Bridges Cluster.

“Without MOBIUS we hardly could provide the support we need and want to,” said Pakala. “Even a limitless budget would not justify purchase of a myriad of specialized works — on gerontology or semiotics or music history, for example — that may turn up as requests from our patrons too infrequently to merit acquisition but essential to have just in time via MOBIUS.”



“Librarians at the ten institutions forming Bridges have become not only close professional colleagues but also cherished friends,” said Pakala. “Almost every title Covenant’s Buswell Library considers for purchase or receives as a donation is checked against both the Bridges and MOBIUS catalogs. In a special sense, Bridges has one collection that in turn is part of a grander collection statewide.”

Pakala says it is enormously convenient to rely on MOBIUS for an extra copy or two or three — even in cases where they own multiple copies of a hot item that is temporarily in short supply on their campus. The Library is a net lender with total resource sharing numbers upwards of 5,500 items per year with circulation running upwards of 50,000.

The Seminary currently offers master’s degrees in divinity, counseling,

**RELATED LINK:**

Covenant Theological Seminary Library

<http://www.covenantseminary.edu/learn/library/>

what's brewing  
at Innovative?

# Innovative University Launches



*submitted by  
Spenser Thompson,  
Marketing Specialist  
Innovative Interfaces  
sthompson@iii.com*

**Innovative Interfaces is expanding** its training services with Innovative University. It's a quick and cost-effective way to get up to speed on topics of interest through a simple WebEx™ session. All the classes are taught by Innovative's experienced, professional training consultants and last just two hours. Class sizes are limited to maximize learning and interaction with the trainer. For more information go to <https://innou.webex.com/> or write Innovative ([sales@iii.com](mailto:sales@iii.com)) to purchase an admission coupon. Please join us!

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# MOBIUS Consortium Office Implements Remedy Project

In an effort to advance communication efforts within the consortium, the MOBIUS Executive Committee approved a development project to improve the use of Remedy by MCO staff and MOBIUS institutions in November of 2007.

The MOBIUS Consortium Office uses the Action Request System Remedy application to track and manage incident reports and service requests from the MOBIUS institutions.

“MCO is in the process of implementing an interface that will allow MOBIUS Institutions to create, search for, view

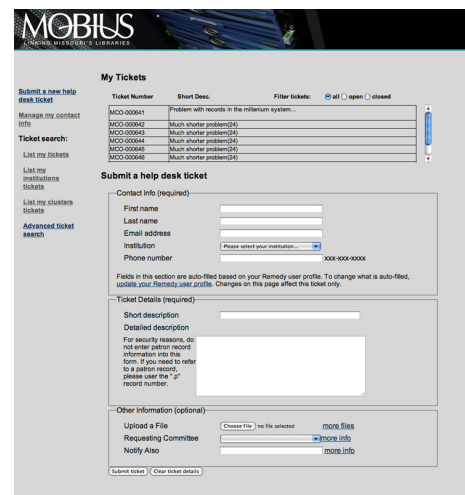
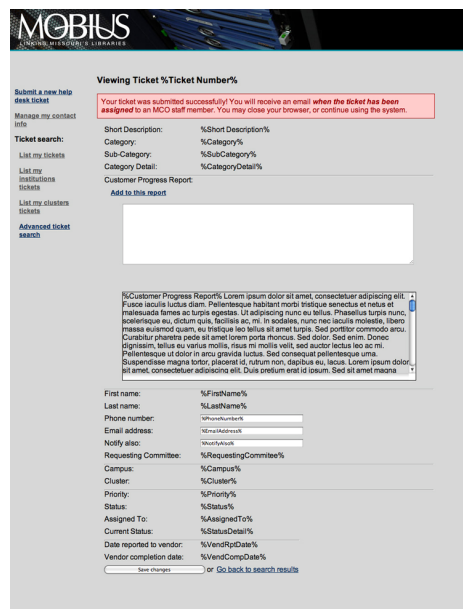
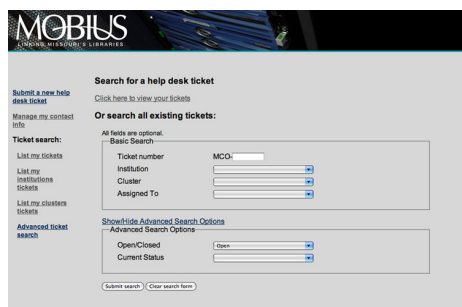
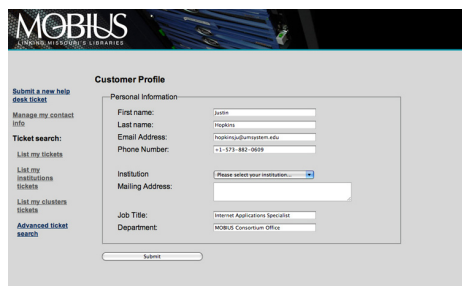
and update calls directly in Remedy from the MCO Web site,” said Christopher Gould, Operations/Help Desk Manager for MOBIUS.

Wireframes for the interface screens were created by MCO Internet Applications Specialist Justin Hopkins and were on display at the MOBIUS Annual Users Conference in June 2008.

“MOREnet has created a set of performance measure dashboards for MCO that allow MCO staff to display statistical data about daily Help Desk activity in real time,” said Gould. “This data will

assist MCO staff in improving customer service to the MOBIUS institutions.”

Phases of the Remedy Project that are in the planning stages include: the creation of a MOBIUS Knowledge Base to provide the MOBIUS institutions with general and problem-specific information; the creation of standardized reporting on Help Desk tickets and the ability for MCO staff to generate reports from the MCO Web site; a review of the Remedy archiving rules; and the creation of a new descriptive taxonomy for use in identifying the subject areas of Help Desk tickets.



## MOBIUS Task Force on Financial Planning Remains Active

At the September 12 MOBIUS Council meeting, the new assessment model for future MOBIUS budgets was discussed and approved. During the executive committee meeting on September 11, the issue of risk assessment was removed from the charge of this task force, which has been continuously in contact with the strategic planning task force, as directed in its charge. This means only two items of the Task Force charge remain to be completed: (1) Determining level of service and products to be included in the basic costs, and (2) Determining services and products for additional costs. After careful consideration, these challenges have been divided into two parts.

The first item concerns the additional costs stemming from past history, primarily those additional modules and services purchased from Innovative over the past 10 years by either clusters or institutions which add to the annual maintenance fees paid by the consortium as a whole. The MCO staff has been ferreting out these separate software additions. The task force will meet in October to estimate the portion of the MCO annual maintenance bill attributable to each module or service and moving those from the consortium budget into separate direct bills to be added to clusters or institutions, as appropriate. This process is expected to be completed in time for the fiscal year 2009-10 budget cycle.

The second item involves defining

a basic level of service for training and a basic level of service for other support from the MCO office, including developing new load tables, using existing load tables unique to specific institutions or clusters, assisting with the provision of new databases, etc. For these additional support services, the task force will not go back and charge for historic services, but an extensive review of past history has been necessary for the MCO staff to determine what services may be required and how often. In January, the task force intends to complete its work on producing guidelines for determining the core training services and probable costs for additional service. In March, the task force hopes to complete its recommendations and guidelines for all other types of core and additional services.

Obviously, this latter task will not be conducive to a definitive one-time solution, since unique circumstances may occur with each new request for service. The task force is working with the executive committee to ensure a smooth transition to an ongoing subcommittee of the executive committee, which will be able to apply and revise the original guidelines to develop a record demonstrating a fair and equitable application of these principles.

The MOBIUS task force on financial planning has appreciated the opportunity to work with the member institutions in developing a sounder financial structure for our consortium. Task force members include: Sharon McCaslin, chair (Fontbonne University), Shirley Baker (Washington University), Sharon Bostick (University of Missouri Kansas City), Annie Busch (Springfield-Green), Jim Cogswell (University of Missouri-

Columbia), Valerie Darst (Moberly Area Community College), Beth Fisher (MOBIUS), Neosha Mackey (Missouri State University), Loretta Ponzar (Jefferson) and Julia Schneider (Missouri Western State University), with assistance from Joe Ford, consultant. *(by Sharon McCaslin)*

RELATED LINK: [http://mco.mobius.missouri.edu/article\\_archive/498/](http://mco.mobius.missouri.edu/article_archive/498/)

## MAAC 1st Choice Tracking System

Formed in November of 2007, the 1st Choice Tracking System subcommittee includes the following members: Shuqin Jiao (St. Louis University), Joshua Lambert (Missouri State University), Sandra Phillips (Missouri Western State University), Bonnie Sanguinet, chair (St. Louis Community College - Meramec), Nada Vaughn (Washington University), Matt Wier (Webster University) and Scott Peterson (MOBIUS Consortium Office), who succeeded Jim Dutton (MOBIUS Consortium Office).

The charge of the subcommittee is to distribute information about the 1st Choice Tracking System to all libraries in MOBIUS, create easy-to-follow directions on how to use the 1st Choice tracking system, become functional experts for MOBIUS members and add best practices for tracking the contents of the bags to the MCO Web site.

An MCO Web page for the subcommittee has been created. Subcommittee members and minutes of the meetings are posted at <http://mco.mobius.missouri.edu/article/archive/563/>.

The group has added 1st Choice



Tracking System and delivery information to the Delivery tab of the MCO Web site: <http://mco.mobius.missouri.edu/home/delivery/>. There you can find directions for use of the 1st Choice Tracking System (in both PDF and PowerPoint formats); best practices for tracking books within bags from Springfield Green County Library, including their spreadsheet; and procedures for tracking bags leaving member libraries. We have also posted the 1st Choice master delivery schedule. We welcome other "best practices" from member libraries and will be posting more soon.

To date, the 55 libraries served through Kansas City and St. Louis are using the 1st Choice tracking system. The other 22 libraries served out of Columbia and Springfield should be operational by the end of the calendar year.

Bonnie Sanguinet, Matt Weir and Paul McGrath (1st Choice) presented a well-attended forum on the 1st Choice Tracking System at the MOBIUS conference on June 4. *(by Bonnie Sanguinet)*

RELATED LINKS: <http://mco.mobius.missouri.edu/article/archive/563/>

<http://mco.mobius.missouri.edu/home/delivery/>

## MOBIUS Web Site

The MOBIUS Consortium Office has been hard at work creating a brand new MOBIUS Web Site. Featuring new and improved content, self-registration and enhanced search and locate tools, the MOBIUS Web Site will be easier to use than ever.

Recently, the Information Experience

Laboratory conducted an in-depth evaluation of the site. The review involved an analysis of the helpdesk data; a focus group interview with the helpdesk representatives, an Expert Review under the advise of Dr. Sandra Erdelez, Associate professor and former director of IE Lab by Anindita Paul, Doctoral Candidate and Senior Researcher at the Information Experience and other doctoral students of the School of Information Science & Learning Technologies - Jiazhen Wang, Heather Hill, Jenny Bossaller.

The second phase of the evaluation process involved a series of think aloud interviews at the MOBIUS Annual Conference in June.

A second evaluation study was conducted by the team in June 2007 studying the effectivity of the categories on the MCO website. This study was conducted under the advise of Dr. Sandra Erdelez by Anindita Paul, Project lead and doctoral candidate with doctoral students Jiazhen Wang, Xin Wang and Ngoc Vo. Afterwards, the team presented a set of observations with recommendations.

RELATED LINKS: <http://mco.mobius.missouri.edu/article/archive/500/>

<http://mco.mobius.missouri.edu/home/delivery/archive/563/>

## Improved Courier Bags

The MOBIUS Access Advisory Committee recently purchased 2,000 new bags that were placed into circulation June 20, 2008.

Library Support Representative Scott Peterson said the bags differ from earlier designs as they are made of a

heavyweight corduroy fabric backed by canvas. The improved bags are more water-resistant and defy tears better than previous versions.

In addition, the new design features a stamp with the manufacture date allowing MOBIUS to track how long the bags remain in circulation. They were also designed to include a special section for courier barcodes, meaning barcodes no longer need to be taped to bags and therefore have less chance of coming loose.

RELATED LINK: <http://mco.mobius.missouri.edu/home/delivery/archive/563>

## Task Force on Strategic Planning for the period of 2009-2013

The Mobius task force on strategic planning is working on finalizing its proposal for the executive board's November meeting.

"We have identified four goals," said task force chair Valerie Darst of Moberly Area Community College. "They are: expand membership opportunities; enhance access to shared information sources; strengthen collaborative working relationships; and strengthen MOBIUS' internal capacities."

Each goal will have several objectives and target completion dates when the plan is finished and sent to membership early next year.

RELATED LINK: <http://mco.mobius.missouri.edu/article/archive/572/>



# MOBIUS CONSORTIUM OFFICE VISITS UM LIBRARIES DEPOSITORY MODULE 2 (U2)

## The MOBIUS Consortium Office

recently took a trip to the University of Missouri Libraries Depository Module 2 located in the Underground Records Management storage center, part of Subterra properties.

The storage facility, 100 feet underground in a Burlington Limestone cavern, has held books, bound journals, videotapes, CDs, microfilm and microfiche since March of 2007, after the first module of UM Libraries Depository on LeMone Industrial Boulevard in Columbia reached capacity.

“The area met our needs for both size and environmental controls,” said June

“We have  
chosen to  
apply many  
features of a  
Harvard model  
depository  
where possible.”

— James Keyzer-Andre  
UMLD manager

DeWeese, head of access services for Ellis Library.

The converted cavern boasts numerous advantages to traditional options, including energy savings and climate control. Thanks to a natural underground temperate of 60 degrees year-round, the cost of warming or cooling to any desired temperature is a fraction of that of surface buildings. Additionally, the introduction of fresh outside air through dehumidification systems allows for accurate control of humidity levels in the buildings.

“The Underground City,” as referred to by its staff, employs 1,000 square feet of office and processing space, as well as



27,000 square feet of storage space.

“We have chosen to apply many features of a Harvard model depository where possible,” said James Keyzer-Andre, UMLD manager. “We used pre-existing shelving that was moved to the Subterra from another facility. The combination allows us to increase the storage density of common library shelving, while also providing excellent inventory control and efficient retrieval and replacement of items. The



***MOBIUS Consortium Office members poses with the University of Missouri Library Depository staff during their recent visit.***

environment provides excellent storage conditions for paper with naturally consistent 65 degree temperature and 50 percent humidity.”

Scott Petersen, library support representative for the MOBIUS Consortium Office, said his favorite part was seeing the actual storage unit and their organization method.

“It’s a little surreal as the office staff are working in an environment that

essentially looks like night all of the time,” he said. “I found it an innovative and unique method that gave a stable storage environment for books.”

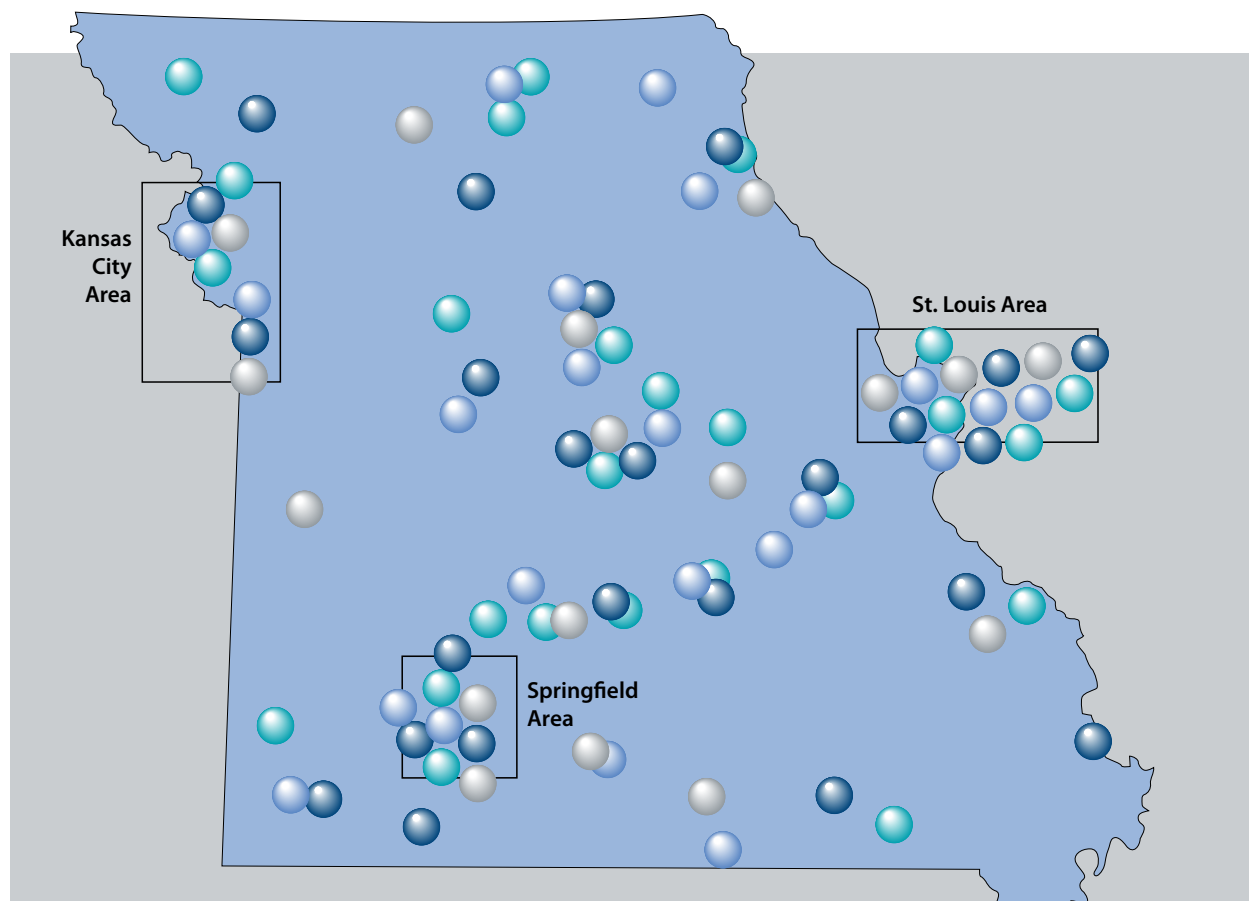
The staff anticipates being able to shelf between 1.2 and 1.3 million volumes, dependent upon the size of items sent for shelving, in this location and hopes this space will accommodate the storage needs of the UM libraries for 10 to 14 years.

## EXECUTIVE COMMITTEE

Candice Baldwin .....	Two year public at large / 2008 - 2010
Janet Caruthers .....	Secretary / 2008-2010
Gary Allen .....	Host Institution Representative
Margaret Conroy .....	MO State Library Representative
Valerie Darst.....	Treasurer/ 2007-2009
Beth Fisher .....	MOBIUS Executive Director
Becky Kiel .....	Independent-at-Large / 2007-2009
Tim Gallimore .....	Missouri DHE Representative
Wendy McGrane .....	Four Year Public-at-Large / 2007-2009
Bill Mitchell.....	MOREnet Representative
Julia Schneider .....	Past Chair 2009
Hugh Stocks .....	Independent-at-Large / 2008 - 2010

# MOBIUS member organizations

LINKING MISSOURI'S LIBRARIES



## Archway

- East Central College
- Jefferson College
- St. Charles Community College
- St. Louis College of Pharmacy
- St. Louis Community College

## Arthur

- Columbia College
- Lincoln University
- Missouri State Library
- Stephens College
- Westminster College
- William Woods University

## Bridges

- Covenant Theological Seminary
- Fontbonne University
- Harris-Stowe State University
- Kenrick-Glennon Theological Seminary
- Lindenwood University
- Logan College of Chiropractic
- Maryville University
- Missouri Baptist University
- Webster University/Eden Theological Seminary

## Cooperating Partners

- Missouri River Regional Library
- Springfield-Greene County Library

## Galahad

- Mineral Area College
- Southeast Missouri State University
- Three Rivers Community College

## Lance

- Culver-Stockton College
- Hannibal-LaGrange College
- Kirksville College of Osteopathic Medicine
- Linn State Technical College
- Moberly Area Community College
- Truman State University

## Merlin

- Missouri University of Science & Technology
- University of Missouri
- University of Missouri – Kansas City
- University of Missouri – St. Louis

## Quest

- University of Central Missouri
- Central Methodist University
- Missouri Valley College
- State Fair Community College

## Saint Louis University

## Swan

- Assemblies of God Theological Seminary
- Baptist Bible College
- Cottey College
- Crowder College
- Drury University
- Forest Institute of Professional Psychology
- Missouri Southern State University
- Missouri State University
- Ozarks Technical Community College
- Southwest Baptist University

## Towers

- Conception Abbey and Theological Seminary
- Missouri Western State College
- North Central Missouri College
- Northwest Missouri State University

## Washington University in St. Louis

## Wilo

- Avila University
- Kansas City Art Institute
- Metropolitan Community Colleges
- Midwestern Baptist Theological Seminary
- Rockhurst University
- Saint Paul School of Theology
- William Jewell College

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