

Company Profile

RAKIM

Open-source software designed by Rob Casson while Electronic Information Services Librarian at the Miami University Libraries. Email contact for Rob Casson: rob@styro.lib.muohio.edu

<http://rakim.sourceforge.net/>

Source code made available 9-21-2001

Contracts:

n/a

Used at:

Miami University (Ohio) Libraries, MiamiLink

[http://www.lib.muohio.edu/libinfo/ask_new.html] ; University of Winnipeg, Library and Information Services

[http://livehelp.uwinnipeg.ca/patron/login.php?entry_page=http://cybrary.uwinnipeg.ca/];

Technische Universität Hamburg-Harburg, Universitätsbibliothek

[http://134.28.50.10/rakim-de/patron/login.php?entry_page=http://www.tub.tu-harburg.de/1.html]; University of Canterbury Library, Christchurch, New

Zealand [<http://library.canterbury.ac.nz/ask/index.shtml>]

Price:

Free – open-source

Training:

n/a

RAKIM is open-source software which requires local hosting and support. It offers basic chat features and email session transcripts. It was designed to used with a web browser supporting frames, javascript and cascading style sheets (CSS). As of this writing no co-browsing is supported. Since this is open-source, additions to the current features could be designed and implemented as needed.