

MOBIUS Coordinators Advisory Group (MCAG)

Minutes of meeting held via Adobe Connect

August 7, 2008

Present: Richard Amelung (SLU), (Christopher Brite (Towers), Jason Bruenderman (Galahad), Corinne Caputo (Arthur), Eileen Condon, Chair (Bridges), Lynne Edgar (MCO), Scott Peterson (MCO), Steve Jamieson (Bridges), Pat Logsdon (WashU), Les Lynam (Quest), Corky McCormack (Swan), Raleigh Muns (Merlin), Jean Parker (SLU), M.J. Poehler (Wilo), Kathy Schlump (Archway), Mary Sims (Lance), Kirsten Young-Abotsi (Archway)

The agenda was distributed via email, and there were no items added.

The minutes from the August 7, 2007, meeting had been previously approved via email and have been posted on the MCO website.

FEEDBACK ON REMEDY CHANGES

Chair Eileen Condon asked for feedback on MCO's new Remedy notification system. Kirsten Young-Abotsi shared that she and a few others had written feedback to the MOBIUS Site Coordinators Forum that the number of e-mails the system generates is excessive. Kirsten proposed we only receive two automated e-mails per call:

- One, confirming that the call was opened, stating who it was assigned to, and repeating the information the caller had written in the problem report form.
- Two, stating that the call was closed and including MCO's notes and any e-mail correspondence.

A few MCAG members agreed, and none raised any objections. Lynne Edgar will present that proposal to the Operations/Help Desk staff and see what they can do.

EVALUATION OF LOCAL URL PRODUCT

Eileen had sent an e-mail with the preliminary agenda regarding this evaluation, which we are doing jointly with MCDAC. No one had any comments. We agreed that when the product demo time is set up, MCAG members who are available will attend and report back to the committee. Eileen will notify the committee when the demo is scheduled.

REQUEST FOR OFFICIAL POLICIES

Beth Fisher has asked MCAG for any official policies which have been approved by the MOBIUS executive Committee and presented to the MOBIUS Council. We will respond that other than the MOBIUS Advisory Committee Charges approved by the Executive Committee November 18, 2005, we have no official written policies.

NEXT MEETING

The committee chose March 5, 2009, as the date of its next meeting. Lynne Edgar will book a room at MCO for a face-to-face meeting. As the meeting date approaches and the agenda takes shape, the committee will discuss via e-mail whether to meet in Adobe Connect or at MCO in Columbia.

Respectfully submitted,

Kirsten Young-Abotsi, Archway Alternate to MCAG
Manager, Library Systems
St. Louis Community College