# 2010 MOBILS Annual Report

## **Interim Executive Director's Message**

Little did I know, as I filled my car with two large dogs, 3 cats, 2 teenagers, one hamster, and assorted stuff, what was in store for me. My family and I were headed down a snow covered road to Columbia so I could accept a new position as Assistant Director for MOBIUS. I had been working with MOBIUS since 2005 when the Springfield-Greene County Library became a member and was excited to become a part of the organization. Six months after starting, I accepted the position of Interim Executive Director and the whirlwind of excitement, activity, and change began.

This has truly been a pivotal year for MOBIUS and one that those of us who have been involved in the day to day reorganization will always remember. On July 1, 2010 MOBIUS became a nonprofit corporation and soon received its 501(c)(3) tax-exempt status. MOBIUS has greatly benefited from the relationship with the University of Missouri since its inception in 1998, but the time has come for us to become our own legal entity, allowing us the opportunity to collaborate with other library organizations, increase our membership with all types of libraries, and insure our financial stability. MOBIUS has become an invaluable resource to students, researchers, and readers across the state. We needed to start looking towards the future and determine how we can best move forward and increase cooperation with all types of libraries giving the citizens of Missouri access to a wealth of materials.

As we were working on the governance structure of MOBIUS, we were also transforming the MOBIUS Consortium Office. The staff were eager for change and we all worked together shifting job responsibilities and workflow to improve service. We identified services that needed revamping, software and hardware that needed to be replaced, and involved our membership with web site redesigns and a reorganized training program. We listened to you, our membership, through polls, surveys and conversations, about how we could best meet your needs and those of your patrons.

The MOBIUS budget was completely reviewed this past year. The MOBIUS Executive Committee and I worked hard to create a fiscally sound budget, cutting unneeded expenses and evaluating all expenditures –saving thousands of dollars. Our budget is now directly tied to a new assessment model which is more equitable for all of our members.

These are only some of the highlights of the past year that have helped to put MOBIUS in a position for success and growth. MOBIUS has proven itself to be the most cost-effective method to providing free resource sharing statewide and we will continue developing that model in ways that are economical, innovative and dynamic. We look forward to another exciting and challenging year as MOBIUS continues to develop and grow.

Sincerely.

Donna Bacon

MOBIUS Interim Executive Director



# **Highlights**

- MOBIUS becomes a nonprofit corporation and 501(c)(3) tax-exempt organization on July 1, 2010.
- A new membership and assessment model is produced creating a equal structure for all members.
- Request Tracker, an open source option, replaces Remedy as the organization's Help Desk Software, improving service and saving money.
- GoToMeeting replaces Adobe Connect improving service for online meetings.
- Encore is purchased for William Woods University, Columbia College, St. Charles Community College, and Midwestern Baptist Theological Seminary.
- The Union Catalog debuts a new design with the assistance of our members.
- The MOBIUS Website debuts a new design with assistance from our members through usability studies.
- MOBIUS completes another successful Annual Conference with 300 attendees and featuring Marshall Breeding as our keynote speaker.
- MOBIUS replaces the Millennium servers for Arthur, Archway, SWAN, and InnReach migrating from SUN Solaris servers to Dell Linux.
- The Crossroads Task Force is formed to analyze, develop and recommend a redefined and restructured organization. The Sub-Task Force on Emerging Technologies visits Orbis-Cascade and the Michigan Library Consortium to evaluate new technologies.
- MOBIUS assists the University of Missouri-Columbia, University of Missouri-Kansas
  City and Missouri University of Science & Technology in implementing Summon for
  advanced resource discovery.
- MOBIUS implements AIRPAC for the MERLIN Cluster.
- MOBIUS implements the interface between Millennium and UMKC's new Automated Storage and Retrieval System.
- MOBIUS begins branding for our re-configured consortium by changing our MOBIUS website address to mobiusconsortium.org and transitioning staff emails to the "mobiusconsortium.org" domain name.
- The MOBIUS Office transitions to Skype for telephone service replacing the UM telephone system.
- A server replacement plan and a new maintenance plan is developed as well as a new maintenance plan, saving money and ensuring our hardware is kept up-to-date.
- MOBIUS renews the Ebsco Academic Search Elite/Business Source Premier contract for 52 member institutions.



#### **Financial Statement**

	FY 2007-2008	FY 2008-2009	FY 2009-2010
Revenues	\$3,226,664	\$3,839,897	\$3,999,178
Expenses	\$3,192,374	\$3,581,878	\$3,969,934

Net Assets as of June 30, 2010: \$1,062,766

#### **Borrowing**

	FY2007-2008	FY2008-2009	FY2009-2010
Intra-Cluster Borrowing	85028	70720	71705
MOBIUS Borrowing	128443	146972	149621
TOTAL Borrowing	213471	217692	221326

#### **Unique Holdings**

Titles held by 1 library	5,822,881
Titles held by 2 or more libraries	2,831,238
TOTAL	8,654,119
% Unique Holdings	67.28%

### **Help Desk**

	FY2007-2008	FY2008-2009	FY2009-2010
Tickets Opened	1273	1929	1700
Tickets Closed	1317	1909	1691

### **Training**

Total Training Attendance: 417

#### **Executive Committee**

Erlene Dudley - Chair Shirley Baker - Chair Elect Mollie Dinwiddie - Past Chair Janet Caruthers - Secretary Jim Cogswell - 4 Year Public at Large Ed Walton - Independent at Large Kathleen Finnegan - Independent at Large Candice Baldwin - Two Year Public at Large Bob Frizell / Corrie Hutchinson - Treasurer